

PRIVACY POLICY

We are committed to protecting your privacy at all times....

The Policy explains how data is collected & used....

Protecting Your Privacy -

We collect data about individuals for business context & treat all data which identifies you as "personal data"

When you use our services we may ask you to provide us with certain information that is personally identifiable that can be used to contact or identify you

This data may include, but is not limited to your name, address, phone number, email, and horse details etc

At the consultation you a standardised form will be completed which allows us to make sure that the advice given is designed with the relevant care & consideration for your/your horse's needs

These forms are not shared with anyone else & are stored securely following GDPR guidelines for 5 years

We don't share any personal data we collect from you with any third party unless required to do so by law, however we will share referral information to your associated equine professionals (eg vet or back professional).

When you contact us through the website we store the data securely taking all reasonable precautions to protect your data

We are committed to complying with the UK and EU data protection laws

You have the right to ask us what data we hold about you, ask for a copy, change the data or delete it

When you sign the saddle fitting form and the box is ticked tick the you are giving us consent for us to use your personal data for marketing emails relating to our services - usually informing you of the next visit to your area.

You can opt out of receiving these newsletters or emails by contacting us at info@freedomssaddlery.co.uk.

Your personal data could be secured handled & accessed by our web developer who manages our marketing

If you contact us by email we'll keep a record of that correspondence to be able to conduct business with you for 18 months from the last point of contact

Use of Cookies -

Cookies are tiny text files that are stored on your device when you visit a website

When you visit our site, you have given us consent to use cookies for statistic purposes or to improve our website (all cookie information is anonymous)

You can control & check your cookie settings in your browser

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Your Data Rights -

If you would like to exercise any of your rights as outlined in the GDPR (including the right to be informed, right of access, rectification, erasure, restrict processing, right to data portability or to object) please contact us on info@lucypalmerspilates.co.uk

You have the right to complain to the ICO (Information Commissioner's Office)

Changes to this Policy -

May update our Privacy Policy from time to time on our website

Contact us -

You can contact us at anytime by clicking this link -

Who we are -

In this Privacy Policy references to "we", "us" & "our" are to Freedom Saddlery and Whitegate Farm Livery and Training Centre

References to "our or the website" are to www.freedomsaddlery.co.uk

Company Information-

Freedom Saddlery
Whitegate Farm Livery and Training Centre
Whitegate Farm
Lower Mountain Road
Hope
Flintshire
LL12 9RW